

Efficient Parcel Management Starts Here.

Transparent. Scalable parcel management from receiving to delivery.

Why TMG Parcel Management?

Rising parcel volumes, decentralized teams, and complex delivery needs require more than basic mail and parcel support.

The Millennium Group delivers a scalable, fully integrated parcel management solution, covering everything from receiving and tracking to shipping, compliance, and analytics. Every package is monitored with full chain-of-custody, and clients gain real-time visibility, secure handoffs, and flexible delivery models.

TMG's parcel management service streamlines the entire life cycle of mail and package handling from beginning to end, including interoffice logistics and complex shipping requirements. It's package handling and strategic logistics, done right.

Inbound & Outbound Parcel Management



Inbound Intake

- Packages are scanned upon arrival and automatically logged into TMG's cloud platform. Recipients are notified instantly.



Internal Distribution

- TMG manages secure routing to internal recipients via locker, floor delivery, or scheduled courier runs—customized to your layout.



Outbound Shipping

- Send packages through the carrier of your choice or let TMG optimize based on time and cost requirements.



Hazardous Materials & Compliance

- We provide certified handling for TMAs and international shipments, ensuring full regulatory compliance and risk mitigation.

What Sets TMG Apart

Lifecycle Parcel Coverage

- Inbound, outbound, and inter-office routing—all under one service model.

Multi-Carrier Optimization

- Route packages through the most cost-effective carriers with smart decision tools.

Secure Chain-of-Custody

- Every scan and handoff is tracked, time-stamped, and stored for audit-readiness.

Hazardous Material Compliance

- Certified handling and documentation support for regulated materials.

Cloud Dashboards & Alerts

- Live status tracking, recipient notifications, and automated escalation workflows.

Scalable Across Locations

- Whether you operate a single site or a nationwide network, TMG's parcel management model adapts seamlessly, maintaining consistency, visibility, and control across all locations.



Visibility, Security, and Speed— Delivered

Additional Parcel Management System Features

- Barcode Scanning at Every Stage
- Multi-Device Access
- Package History & Retrieval Logs
- Custom Alerts & Escalation Rules
- Delivery Confirmation & Signature Capture
- Admin Control Panel
- Locker Integration
- User Role Permissions

Why TMG Parcel Management Matters



Minimizes Delays & Errors

Streamlined processes reduce wait times and manual mistakes, shielding workflows from disruption.



Enhances Recipient Experience

Transparent notifications and seamless delivery build confidence and ease for end-users.



Ensures Regulatory Peace of Mind

Certified hazmat handling and compliance protocols mitigate risk and liability.



Scales With You

TMG's service model adapts naturally to new sites, campuses, or volume surges, without added burden.

Platform Features & Analytics



Chain-of-Custody Tracking

Scanning at every stage maintains full accountability and visibility.



Cloud-Based Interface

Access parcel data, dashboards, and logs from anywhere.



Notifications & Escalations

Automated reminders for pickups—and escalation workflows to prevent backlogs.



Insightful Reporting

Metrics on volume, cost, delivery timing, and exceptions support operational reviews.

